FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD **Upto the quarter ending September 30, 2026**

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the year	363	1,540	2	1,542	62,425	24,338	86,763	3,851	2,772	3	6,626	74	1	31	-	1,188	-	568	97,156
2	Claims reported during the period	485	10,589	4	10,593	2,27,244	7,600	2,34,844	96,939	1,558	9	98,506	34	35	60	-	5,36,894	-	8,75,843	17,57,294
	(a) Booked During the period	464	10,543	4	10,547	2,26,790	7,321	2,34,111	91,333	1,349	7	92,689	31	34	60	-	5,36,894	-	8,75,773	17,50,603
	(b) Reopened during the period	21	46	-	46	454	279	733	5,606	209	2	5,817	3	1	-	-	-	-	70	6,691
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	153	9,358	-	9,358	2,18,135	2,705	2,20,840	79,702	823	7	80,532	24	4	23	-	5,36,844	-	8,75,236	17,23,014
	(a) paid during the period	153	9,358	-	9,358	2,18,135	2,705	2,20,840	79,702	823	7	80,532	24	4	23	-	5,36,844	-	8,75,236	17,23,014
	(b) Other Adjustment (to be specify)																			
4	Claims Repudiated during the period	164	842	1	843	18,035	158	18,193	16,706	820	5	17,531	27	1	14	-	-	-	395	37,168
	Other Adjustment (Closed Claims)	-	-	-	-	-	268	268	-	-	-	-	-	-	-	-	69	-	-	337
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	531	1,929	5	1,934	53,499	28,807	82,306	4,382	2,687	-	7,069	57	31	54	-	1,169	-	780	93,931
	Less than 3months	229	1,596	3	1,599	47,174	3,731	50,905	3,730	547	-	4,277	-	29	29	-	59	-	348	57,475
	3 months to 6 months	44	219	-	219	3,641	3,535	7,176	160	256	-	416	19	1	8	-	25	-	79	7,987
	6months to 1 year	33	28	-	28	1,463	3,509	4,972	61	213	-	274	10	-	3	-	212	-	32	5,564
	1year and above	225	86	2	88	1,221	18,032	19,253	431	1,671	-	2,102	28	1	14	-	873	-	321	22,905

Upto the quarter ending September 30, 2026

(₹ in Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the year	8,150	2,735	0	2,735	5,878	1,59,734	1,65,611	2,895	8,144	-	11,039	583	8	246	-	220	-	2,487	1,91,081
2	Claims reported during the period	13,242	4,514	115	4,629	90,468	67,980	1,58,448	82,895	7,715	4	90,614	227	70	1,552	-	18,749	-	6,057	2,93,588
	(a) Booked During the period	12,858	4,487	115	4,602	88,396	65,114	1,53,511	77,565	6,889	2	84,455	223	69	1,552	-	18,749	-	5,927	2,81,946
	(b) Reopened during the period	385	27	-	27	2,072	2,866	4,937	5,330	827	2	6,158	4	1	-	-	-	-	130	11,643
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	4,837	2,547	22	2,569	81,713	32,385	1,14,098	56,107	3,487	1	59,595	63	2	274	-	18,589	-	3,864	2,03,891
	(a) paid during the period	4,837	2,547	22	2,569	81,713	32,385	1,14,098	56,107	3,487	1	59,595	63	2	274	-	18,589	-	3,864	2,03,891
	(b) Other Adjustment (to be specify)																			
4	Claims Repudiated during the period	1,814	1,274	0	1,274	4,451	918	5,369	23,110	4,432	3	27,546	20	0	32	-	-	-	1,784	37,839
	Other Adjustment (Closed Claims)	-	-	-	-	-	1,526	1,526	-	-	-	-	-	-	-	-	25	-	-	1,551
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
6	Claims O/S at End of the period	14,741	3,428	93	3,521	10,181	1,92,885	2,03,066	6,572	7,940	-	14,512	728	77	1,493	-	354	-	2,896	2,41,387
	Less than 3months	8,687	1,292	92	1,384	6,087	24,429	30,515	6,011	3,063	-	9,074	0	67	69	-	151	-	308	50,254
	3 months to 6 months	809	585	-	585	2,697	22,304	25,000	117	1,553	-	1,670	79	2	1,268	-	4	-	518	29,934
	6months to 1 year	1,710	826	-	826	967	23,182	24,148	72	1,067	-	1,139	108	-	123	-	31	-	809	28,896
	1year and above	3,535	726	0	726	431	1,22,971	1,23,402	372	2,257	-	2,630	541	8	33	-	168	-	1,260	1,32,304